

March 24, 2020

To Our Valued Customers,

At Kinesik, we are closely monitoring the COVID-19 situation and are putting in place measures to protect the health and safety of our customers, team members and the public. As the situation evolves, we will keep you informed of any developments.

Kinesik Engineered Products Inc. Remains Open to the Public

We are classified as an essential service to the construction and other industries we serve, and will remain open in this difficult time to support the Canadian economy.

We are Taking All Appropriate Precautions

We are working to ensure the health and safety of the public and our team members in accordance with all public safety guidelines. This includes enhanced sanitation measures in our warehouse and workplaces. In addition, any employees returning from abroad or unwell are instructed to stay at home for the recommended period.

Product will be packaged in appropriate conditions and staff will be practicing proper social distancing with drivers and other customers when picking up shipments. We ask that all communication and order processing be performed remotely (via phone, email, fax) in order to follow guidelines and minimize contact between staff and customers.

We're Here to Help

The Kinesik Sales Staff is at your service, with personnel available via their contact numbers here: <https://kinesik.ca/kinesik-contact-page/>. Our Customer service lines remain open to assist with product information and customer orders, don't hesitate to call us at 1-855-364-7763.

Please take care of yourself and each other during this difficult time.

Sincerely,

Sean Heidstra
National Sales Manager